Who engages interpreters?

A trained interpreter is essential for anyone who needs to get accurate information from a non-English speaking or deaf person, or to present precise information to them.

Interpreters are usually booked and paid for by English speaking agencies.

Agencies may include: hospitals, medical centres, courts, tribunals, Police, Immigration, housing, and other government and non-government organisations.

We serve the community.

Our interpreters are usually native speakers of the languages they interpret, recruited from New Zealand's migrant and refugee background population. They are sensitive to community customs and needs.

We also provide qualified NZ Sign Language interpreters for the deaf.

Need an interpreter?

Call: (04) 384 2849
Freephone: 0508 468 377
Email: request@interpret.org.nz
Book online: www.interpret.org.nz

Contact us to talk about special assignments. Quotes are available upon request.

Do you need an Interpreter?

Engage a well trained professional

Phone anytime, 24/7

Connect face to face or by phone

Wellington Office
PO Box 6472
Wellington 6011
Call: (04) 384 2849
info@interpret.org.nz

Christchurch Office
PO Box 21263
Christchurch 8143
Call: (03) 372 9311
canterbury@interpret.org.nz

Call: (04) 384 2849
Freephone: 0508 468 377
Is your client a non-English speaker?
Can you speak and understand your client’s language?

Clear communication is the key to successful interaction. Interpreting New Zealand’s trained interpreters remove the language barrier between you and your non-English speaking client.

What service do we provide?

- Interpreting or ‘spoken translation’ in around 70 languages.
- 24-hour, 7 day-a-week availability - including weekends and public holidays.
- Onsite, telephone or video-conference interpreting.
- Training for English-speakers on ways to communicate more effectively using interpreters.

Which interpreting method is best?

1. Onsite interpreting
The interpreter will join the English and non-English speaker for face-to-face communication. We recommend this service when dealing with complex or weighty issues, in emotionally charged situations, or when the appointment is longer than 30 minutes.

2. Telephone interpreting
Our coordinators will link the English and non-English speaker via our teleconference service. The parties may be together, in different parts of the country, or overseas. Telephone interpreting is recommended for shorter, less complex interactions.

3. Video-conference interpreting
Video conference interpreting is a hybrid between onsite and telephone interpreting. It has the advantage of using the visual cues that one would get with onsite interpreting, without incurring travel costs.

Why choose interpreting New Zealand?

Our interpreters are experienced, trained professionals, fluent in two or more languages. We recruit, train, and assess bilingual speakers to be interpreters, and we provide continuing professional development to broaden their skills.

Our commitment to you:

- Confidentiality.
- Full and accurate delivery of message – no additions or omissions.
- Impartiality – objective and neutral interpreting. Our interpreters won’t provide personal opinions or comments.
- Interpreters matched to clients’ needs to ensure cultural, linguistic and individual suitability.